



# ALUMNI E-NEWS

## Welcome to the Alumni E-News

Let's celebrate the over 4,500 NSP Alumni registered throughout the US and other countries! NSP alumni have many reasons to move to alumni status, besides "retirement": family responsibilities, time constraints, school and/or work demands, health issues and more. Our alumni's collective experience adds to the current success of patrol, region and division activities and leadership. This issue offers an update on items of interest as well as the recent survey of our alumni; let us know what you think by dropping a line to National alumni advisor Tim Viall, [tviall@msn.com](mailto:tviall@msn.com)!



## Discounts and great deals for NSP Alumni: Alumni now receive exclusive discounts at Office Depot and Office Max

You just received via US Mail a new discount program for Office Depot and Office Max, offering alumni members discounts on copy and print services, ink, toner and more. And, have you scanned **NSP Pro Deals** recently? You'll find wonderful options among scores of quality suppliers. Alumni get the same Pro Deals as do active patrollers, with only three exceptions: the Patagonia discount is 20%, and Black Diamond and Scarpa are excluded.

### Check out NSP Pro Deals

## Alumni survey: what we found, and what we are doing with the info

Thanks to over 1,100 NSP Alumni who responded to the



- Prepared: How To give feedback. Answer from 4,000 NSP Alumni, with eight questions designed to maximize the value of your feedback.
1. Why did you become an Alumni member?
  2. How often do you use the services of the NSP?
  3. How often do you use the services of the NSP?
  4. How often do you use the services of the NSP?
  5. How often do you use the services of the NSP?
  6. How often do you use the services of the NSP?
  7. How often do you use the services of the NSP?
  8. How often do you use the services of the NSP?
- About the survey. Sent to 4,000 NSP Alumni Members, Feb. 2019. Using Survey Monkey.
- Total number of responses: 1,100
  - 20% response rate
  - Questions 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 53, 54, 55, 56, 57, 58, 59, 60, 61, 62, 63, 64, 65, 66, 67, 68, 69, 70, 71, 72, 73, 74, 75, 76, 77, 78, 79, 80, 81, 82, 83, 84, 85, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100
- Question: Why did you stop active patrolling? Top answers, ranked
1. I don't have the time or energy to continue
  2. Other (over 200 responses)
  3. I don't want to
  4. Work demands
  5. I don't want to
  6. I don't want to
  7. Family responsibilities
  8. I don't want to
  9. I don't want to
  10. I don't want to
- Question: Why did you become an Alumni member? Top answers, ranked
1. I don't have the time or energy to continue
  2. I don't want to
  3. I don't want to
  4. I don't want to
  5. I don't want to
  6. I don't want to
  7. I don't want to
  8. I don't want to
  9. I don't want to
  10. I don't want to

survey that went out in mid-February. In March, results were tabulated and the survey was the focus of the Division alumni advisor's meeting in early April.

## Alumni survey questions elicited these responses and more:

### What are top five benefits of your alumni membership?

The responses to this question were, in order:

- Subscription to *Ski Patrol* magazine
- Ability to order from the NSP online store and catalogues
- Fellowship with other NSP members
- Access to NSP website, access to Pro Deals
- Continued membership years, education resources
- NSP Alumni ski-related activities
- New NSP quarterly Alumni News E-newsletter

Your division alumni advisors are working to implement suggestions taken from the alumni survey. The link below will provide you with highlights; should you desire additional insight, write Tim at [tviall@msn.com](mailto:tviall@msn.com) and we will send you the PowerPoint presentation of survey results.

### The "Squeaky Wheel" suggestion:

In the survey, and with many alumni I have met in recent years, the biggest complaint I hear is "I seldom/never hear from my (patrol, region, division), grrrr." My suggestion; track down your patrol rep/patrol director, region or division director, and let them know you want to stay connected, and, if you have talents, energy and desire to help in key areas! Most, if not all, will be delighted to keep you in the loop, and may not know if you have slipped between the cracks.

[View the survey results summary](#)

## Meet your fellow NSP alumni

**Active alumni turn to the program for several reasons. In this section, alumni share why they joined the alumni program.**



*Meet an alumni member who uses his active NSP talents in other life-saving roles:*

There are alumni who help expand talents beyond the NSP, like **Roger Johnson**, National Appointment #6855, who shares, "When I joined the NSP in 1980, I was welcomed by outstanding leaders, instructors and mentors. I served as Patrol Director (Hyland Hills Ski Patrol, Minn.), Junior Adviser, WEC and OEC instructor for a number of years. Along the way I found a "family", our son became a Junior Patroller and from my tight-knit shift crew, our patrol, the Region, Division and National contacts, this extended family grew.

In 2012, a skiing accident ended my presence on hill duty and I registered as Alumni. I redirected my volunteer efforts to Three Rivers Parks District to offer aid on their trails

and at special events including running and cross country races. My NSP training proved to be a natural fit for me to join CERT and the Minnesota Emergency Response Team".

---



## Meet your Division Alumni Advisors

Meet **Roc Beaver**, alumni advisor for the Rocky Mountain Division. Roc joined the Geneva Basin Ski Patrol in 1979, patrolling there until they closed in 1983. He then patrolled with the Berthoud Pass Patrol until 1985, moving to the Loveland Basin Ski Patrol in 1986. He served as the Patrol Representative for the 1999-2000 season. He also became the Snow Safety Advisor at Loveland from 2001 to 2010. In 2001, he became the Georgetown Section Chief, serving until 2006. From 2006 to 2011 he served as the Eastern Region Director of the Rocky Mountain Division. He finished his role in leadership as the Rocky Mountain Division Director from 2011 to 2015; Roc continues to patrol at Loveland, skiing 30 to 45 patrol days each season. Reach Roc at [roc.beaver@gmail.com](mailto:roc.beaver@gmail.com).

To reach your own Division alumni advisor, [click here](#).

## Recruit other "retiring or taking time off" patrollers to join the alumni ranks

Keep the alumni program in mind to assist **shorter-term NSP members** who need a break in active patrolling. They can use the alumni program to bridge a gap in active service, when a changing life, school, marriage, work or health issue gets in the way. Going alumni and maintaining one's OEC certification makes it easy to come back to active patrolling a few years later!

Please forward on to others who may be interested in alumni membership.

[Download the "Become An Alumni Member" form](#)

---

## New NSP National Outstanding Alumni Award established

At the NSP National board meeting in July, the board voted to establish a new NSP National Outstanding Alumni Award. Details and nomination criteria are being fleshed out as we go to press, but more will be shared in the coming months.

---



## Join us for upcoming events and opportunities for NSP alumni

***NSP Alumni Celebration Week, Whitefish Mountain, Whitefish, MT, February 2-9, 2020:***

Our first Alumni Celebration Week, held in Whitefish, MT this last February, drew over 35 alumni and friends fun, good food and great skiing. Participants (pictured here) received discounts on rooms at the Grouse Mountain Lodge and skiing discounts for

veteran skiers age 62 and older.

Mark your calendars for February 2-9, 2020, and [click here](#) for additional details!

We are seeking to birth another **Alumni Celebration event** in the Midwest or along the East Coast. If you have an idea of a resort and an affiliated NSP Patrol that could host such an event, please let your Division Alumni Advisor and me (Tim Viall, [tviall@msn.com](mailto:tviall@msn.com)) know!

***Visit California in April, 2020, be part of the Sea Otter Classic!***

Plan a California vacation with a role as either an NSP first-aider or course marshal at the huge Sea Otter Bike Classic, held April 16-19, 2020 at Laguna Seca Raceway and Fort Ord National Monument, adjacent to Monterey, CA. Volunteers receive free camping, free four-day event pass, free lunch and shirt, get to represent the NSP to the public and receive a volunteer donation for their respective ski patrols. It's a lot of fun, and, it will get you to sunny California! [Click here](#) for more details.

Lastly, watch your division, region and patrol websites and your email for other alumni opportunities close to home. ***Make the most of your NSP alumni membership!***

***Please share these opportunities by forwarding this Alumni E-News to others who should see it!***

---

## Follow Us



## Visit Us

---

NSP.ORG

---

NSP ONLINE STORE

---